

## Session 2: TSMO Business Planning *Organization/Practices/Challenges*

- Does your agency currently have a published TSMO vision and mission statement? If so, what are they?
- Does your agency use a Capability Maturity Model (CMM) framework for TSMO programming and institutional support?
- Does your agency currently have a published TSMO Business Plan? Is it publically accessible?
- Which of the following TSMO business elements have formal support in your agency (either through a Business Plan, or on an ad-hoc basis):
  - Strategic Planning
  - Workforce Development
  - Customer Feedback Tools
  - Performance Measurement & Management
  - Organizational Planning & Process Improvement



# Wisconsin DOT



## STATE FACTS

- Population: 5.758 million
- 11,800 miles of state and Interstate highways
- 103,000 miles of county highways, town and municipal streets
- 13,700 local and state bridges
- 114 lightly traveled rural roads designated as part of the Rustic Road System
- 59 billion vehicle miles of travel (VMT) on Wisconsin roads each year
- More than 4 million licensed drivers and nearly 5.5 million registered vehicles
- Home rule state

## WISDOT FACTS

- 3422 permanent full time equivalents (FTEs)
  - Executive Office – 5 appointed; 56 FTEs
  - Division of Business Management – 1 appointed; 276 FTEs
  - Division of Motor Vehicles – 1 appointed; 772 FTEs
  - Division of Transportation Investment Management – 1 appointed; 153 FTEs
  - Division of Transportation System Development – 1 appointed; 1539 FTEs
  - Division of State Patrol – 1 appointed; 626 FTEs

## BUREAU OF TRAFFIC OPERATIONS FACTS

- Traffic Systems & Management Section (Anne Reshadi)
  - Traffic Management Unit (Paul Keltner) – STOC Control Room, IT, Freeway Operations, Active Traffic Management
  - Traffic Systems Unit (David Karnes) – Signal Systems, ITS Planning/Design, Electrical Ops & Maintenance, Lighting, Fiber Communications
- Traffic Engineering & Safety Section (Bill McNary)
  - Traffic Analysis & Safety (Rebecca Szymkowski) – Safety, Traffic Engineering & Speed Management, Data Management & Traffic Ops Analysis, ETO, TIME
  - Traffic Design Unit (Travis Feltes) – Signing, Marking, Work Zone Management, Improvement Program Liaisons
- Interagency partnership with UW Traffic Operations & Safety (TOPS) Lab

## WISDOT REGION FACTS

- 5 Regions focusing on:
- Operations & Maintenance
    - Signing, pavement marking, safety & signals
    - Winter maintenance and roadside maintenance outsourced to counties
  - Technical Services
    - Utilities, environmental, administration, real estate & labor compliance
  - Project Development
    - Design & construction
  - Planning



# Wisconsin Department of Transportation (WisDOT) Organizational Structure



**Executive Offices (EXEC)**  
 Secretary, Mark Gottlieb, P.E. (biography)  
 Deputy Secretary, Paul M. Hammer (biography)  
 Assistant Deputy Secretary, Tom Rhatican (biography)

**Office of Public Affairs (OPA)**      **Office of Policy, Finance & Improvement (OPFI)**  
**Office of General Counsel (OGC)**

**Division of Transportation System Development (DTSD)**

**Division of Transportation Investment Management (DTIM)**

**Division of State Patrol (DSP)**

**Division of Motor Vehicles (DMV)**

**Division of Business Management (DBM)**

Budget & Planning

Office of Business Outreach & Compliance

Bureau of Planning & Economic Development

Office of the Academy

Bureau of Vehicle Services

Bureau of Business Services

Statewide Bureaus

Regional Offices

Bureau of State Highway Programs

Bureau of Communications

Bureau of Driver Services

Bureau of Information Technology Services

Bureau of Project Development

Southeast Region

Bureau of Transit, Local Roads, Rails & Harbors

Bureau of Transportation Safety

Bureau of Field Services

Bureau of Human Resource Services

Bureau of Technical Services

Southwest Region

Bureau of Aeronautics

Bureau of Field Operations

Southeast Region

Bureau of Structures

Northeast Region

Southeast Region

Southwest Region

Bureau of Traffic Operations

Northwest Region

Southwest Region

Northeast Region

Bureau of Highway Maintenance

North Central Region

Northeast Region

Northwest Region

Northwest Region

North Central Region